

Accessibility Guide for Brockram Barn

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Welcome

At Brockram Barn we want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to know that the property meets your specific requirements.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Bedroom: Super-king or twin bedroom
 - Bedroom: Super-king or twin bedroom
 - Patio/ Garden Area (around the outside)



Access with steps

- There is a step to the sitting room and kitchen
- There is a step from the sitting room/ kitchen to the patio



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- We can move the bedroom furniture, to improve accessibility.



Level access bedrooms

- The route to the bedrooms are 760mm wide, or more.
- The bedroom doors are 760mm wide, or more.
- There is unobstructed floor space 2000mm by 2000mm, or more.
- The bedrooms have en-suites, the showers have a step up of 130mm but have no door and the entrance way is 500mm wide.



Hearing

- The (bedroom) TVs have subtitles.



Visual

- The walls and the doors do not have high colour contrast.
- We can provide information in large print and other.



Getting here

Brockram Barn
Low Ploughlands
Little Musgrave
Kirkby Stephen
Cumbria
CA17 4PQ



Travel by public transport

- We are a long way from public transport. The nearest train station is Kirkby Stephen (6miles), however it is probably easiest to get to Penrith (23 miles) and catch a taxi.



Travel by taxi

- You can get a taxi with Appleby Taxis by calling 017683 52772. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Prima Taxis by calling 017683 72557. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with B&D Taxis by calling 017683 71682. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a gravel car park. The parking is less than 50 metres from the main entrance. Parking is free.
- You can pull up at the main entrance, where there is a tiled ramp up to the front door.
- The front door has a cill of 50mm high.
- The route is 920mm wide, or more.



Parking

Arrival



Path to main entrance

- From the drop off point to the main entrance, there is level access.
- The path is 3000mm wide, or more.
- The path is sloped.



Main entrance

- The main door has a cill of 50mm high
- The door is 920mm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

Getting around inside

Visual Impairment - General Information

- We do not have high contrasting colours on all our door frames
- There is a step down into the living room and kitchen that has no contrast in flooring colour.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- We can move the bedroom furniture, to improve accessibility.



Accessible bedrooms

Accessible bedroom twin or super-king

- The route to the bedroom is 920mm wide, or more. The bedroom door is 760mm wide. There is 1000mm at the side of the bed. The bed is 650mm high. There is 60mm under the bed.
- The bedroom is flexible (either super-king or twin). The bathroom is en-suite. The bathroom door is 760mm wide.
- The en-suite has a walk in shower with a step of 130mm and a width of 500mm at entrance.
- There are no hand rails
- There is 900mm in front of the toilet. The toilet seat is 410mm high.

- The walls and the bathroom fittings are not decorated with high colour contrast.
- There are two shower heads, one large rain shower which is fixed and a hand held shower head that is adjustable 1400mm to 2000mm high.
- The basin is 810mm high. The taps are lever operated. The basin is wall hung and has a semi-pedestal underneath.
- The walls and the bathroom fittings have high colour contrast.



Accessible bedroom Super-King Bedroom

- The route to the bedroom is 920mm wide, or more. The bedroom door is 760mm wide. There is 2000mm at the side of the bed. The bed is 650mm high. There is 60mm under the bed.
- The bedroom has an en-suite.
- The bathroom door is 760mm wide.
- The en-suite has a walk in shower with a step of 130mm and a width of 500mm at entrance.
- There are no hand rails
- There is 750mm in front of the toilet. The toilet seat is 410mm high.
- The walls and the bathroom fittings are not decorated with high colour contrast.
- There are two shower heads, one large rain shower which is fixed and a hand held shower head that is adjustable 1400mm to 2000mm high.
- The basin is 810mm high. The taps are lever operated. The basin is wall hung and has a semi pedestal underneath.
- The walls and the bathroom fittings have high colour contrast.



Bed 4 Ground Floor

First Floor Bedrooms

Bed 1 – Superking with ensuite



Bed 2 – Superking (zip and link) next to family bathroom



Self-Catering Kitchen

Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is a step down of 200 mm, that is marked with a white painted line.
- The route is 760mm wide, or more.
- The door is 760mm wide.
- The work surface does not have a clear underspace and is at a height of 920mm
- The hob and oven are part of a rangemaster cooker that has not space under it. It is at a height of 900mm.
- The sink also has no underspace and is at a height of 920mm
- The table and plates have high colour contrast.
- The crockery is kept at both eye level kitchen units and in the base units, but there are spare cupboards in the base units and it can be moved on request.



Kitchen

Sitting Room

Sitting Room

- From the main entrance to the kitchen, there is a step down of 200mm, that is marked with a white painted line.
- The route is 760mm wide, or more.
- The door is 760mm wide.
- The lounge area is open plan with the kitchen.
There are two sofas, seat 440-410mm from floor and two armchairs, seat 440-410mm from floor.



Sitting Room

Getting around outside

Garden

- From the main entrance through the barn to the garden, there are 2 steps. There is no lift and no ramp. However, there is a side gate to the left of the main entrance with level access. This crosses gravel for 32000mm (32m).
- There is a level patio at the back of the property with a minimum width of 2800mm. There are individual rattan chairs that are 400mm high.
- There is a hot tub that sits on the level patio underneath a gazebo, there is no lift into the hot tub just moveable steps.



Garden patio



Hot Tub and Gazebo

Customer care support

Emergency evacuation procedures

- If you require emergency evacuation procedures, we can discuss this before your arrival so that we can give you something appropriate to your needs.

Customer care support

- Visitor information can be requested in Easy Read format.
- Guest information booklets in the barn give details of local services and emergency procedures.
- Mobile phone reception is variable depending on your network.
- The mobile phone signal inside the barn is variable;
- Wifi is provided by 4G and is about 25 Mb/s download and 12mb/s upload